

Policy Holder Services Team

For assistance with any policy related inquiries, please call the phone number below that is associated with the underwriting company of your policy.

Aetna Health and Life Insurance Company (Medicare Supplement)

Aetna Health Insurance Company (Medicare Supplement)

American Continental Insurance Company (all products)

Continental Life Insurance Company of Brentwood, Tennessee (all products)

Accendo Life Insurance Company (Medicare Supplement and Final Expense)

Call: **800-264-4000**

Aetna Life Insurance Company (Medicare Supplement)

Call: **888 624.6290, TTY/TDD 711**

Genworth Life and Annuity Insurance Company (Medicare Supplement)

Genworth Life Insurance Company (Medicare Supplement)

Call: **877 825.9337**

All of the above entities, use the following –

Email: aetssiphs@aetna.com

General Correspondence: P.O. Box 14770, Lexington, KY 40512-4770

Medicare Supplement Claims: P.O. Box 14770, Lexington, KY 40512-4770

Sales Team -- For information about our other Aetna Senior Supplemental insurance products that you do not currently have a policy, call 800 465.1023.

Website Technical Assistance Team -- For assistance with any website technical issues, please contact us as indicated below. (All other inquiries should be directed to one of the above teams.)

Call: **800 587.5139** (Monday - Friday, 7:00am – 5:00pm CT)

Email: AetSSIwebassist@aetna.com