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**Customer Service**

Hours:  
M-F 7:00 AM-8:00 PM CT

American Continental Insurance Company (all products)  
Continental Life Insurance Company of Brentwood, Tennessee (all products)  
Aetna Health and Life Insurance Company (Medicare Supplement)  
**Phone:** (800) 264.4000 option 1

Aetna Life Insurance Company (Medicare Supplement)  
**Phone:** (888) 624.6290

Genworth Life Insurance Company (Medicare Supplement)  
Genworth Life and Annuity Insurance Company (Medicare Supplement)  
**Phone:** (877) 825.9337

**Email\*\*:** AetSSIPHS@aetna.com

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**Website Technical Support**

Hours:  
M-F 7:00 AM-6:00 PM CT

**www.aetnaseniorproducts.com**

**For technical assistance**  
(including registering your username and password)

**Phone:** (800) 587.5139  
**Email:** AetSSIWebAssist@aetna.com

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**Claims**

Hours:  
M-F 7:00 AM-8:00 PM CST

**Phone:** (800) 264.4000 option 1, 1 (Medicare Supplement/Final Expense) or 2 (all other), then 1  
**Email:** AetSSICOMP-Claims@aetna.com

\*All products underwritten by American Continental Insurance Company (ACI), Continental Life Insurance Company of Brentwood, Tennessee (CLI), and Medicare Supplement underwritten by Aetna Health Insurance Company (AHIC), Aetna Life Insurance Company (ALIC) and Aetna Health and Life Insurance Company (AHLIC), all Aetna companies. Medicare Supplement underwritten by Genworth Life Insurance Company (GLIC) and Genworth Life and Annuity Company (GLAIC), administered by Aetna Senior Supplemental Insurance.

\*\*Do not use email to send applicant or policyholder information unless it is encrypted. It is possible that your e-mail communication may be accessed or viewed inappropriately by another Internet user while in transit to us. You can send information securely via [aetnaseniorproducts.com](http://www.aetnaseniorproducts.com).