

**Aetna Senior Supplemental Insurance\***  
**Call Center Directory**



**For Physicians, Health Care Professionals, Providers**

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Phone: <b>(800) 264-4000</b>	Aetna Health and Life Insurance Company Aetna Health Insurance Company American Continental Insurance Company Continental Life Insurance Company of Brentwood, Tennessee	(Medicare Supplement) (Medicare Supplement) (All Products) (All Products)
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Phone: <b>(888) 624-6290</b> TTY/TDD 711	Aetna Life Insurance Company	(Medicare Supplement)
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Phone: <b>(855) 369-4835</b>	Coventry Health and Life Insurance Company First Health Life & Health Insurance Company	(Medicare Supplement) (Medicare Supplement)
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Phone: <b>(800) 871-0260</b>	American General Life and Accident Insurance Company	(Medicare Supplement)
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Phone: <b>(877) 825-9337</b>	Genworth Life and Annuity Insurance Company Genworth Life Insurance Company	(Medicare Supplement) (Medicare Supplement)
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Phone: <b>(877) 825-9336</b>	Allianz Life Insurance Company of New York Combined Insurance Company of America Union Fidelity Life Insurance Company Virginia Surety Company, Inc. Washington National Insurance Company	(Medicare Supplement) (Medicare Supplement) (Medicare Supplement) (Medicare Supplement) (Medicare Supplement)
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\* Aetna Senior Supplemental Insurance owns and/or administers the companies included above.

**Zelis Call Center Directory**

**For Physicians, Health Care Professionals, Providers**

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Phone: <b>(877) 828-8770</b> Mon - Fri 8AM - 6PM ET	Zelis provider payment inquiries
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Phone: <b>(855) 496-1571</b> Mon - Fri 8AM - 6PM ET	To enroll in EFT, ERA, or VCC, call to speak with a representative or visit <a href="https://aetna.zelisenroll.com/">https://aetna.zelisenroll.com/</a> Provider website enrollment support
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Phone: <b>(855) 774-4392</b> Mon - Fri 8AM - 7PM ET	Payer sponsored ePC customer service center Email <a href="mailto:help@epayment.center">help@epayment.center</a>
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