

In this eBulletin:

- · Giving Thanks sales incentive
- Customer Service available Saturday, December 3
- Provider network update
- Webinars

Promotions

Giving Thanks sales incentive

You can earn **EXTRA CASH** for the New Year with this Medicare Supplement sales incentive. Each new ACI/AHLIC/CLI individual Medicare Supplement application received between **November 22 - December 31, 2016** that results in an issued policy (with initial premium applied) on or before January 15, 2017 will count toward qualification in earning extra cash.

The more you write, the more cash you earn. A minimum of 10 issued policies are needed to qualify. You can **earn \$50 per application** and if more than 50% of your qualifying applications are underwritten, you'll receive an **additional \$10 per application**. There is no limit to the amount of extra cash you can earn. For complete program rules, click the image to the right.



Operations

Customer Service available Saturday, December 3

To help serve our agents and policyholders even better during this busy time of year, our Customer Service team (800 264.4000) will have extended hours again this week. In addition to normal business hours, they will be available to take calls related to Contracting, New Business, Underwriting, and Policyholder Services on Saturday, December 3 from 9 a.m. - 3 p.m. CT.

And don't forget that you manage your book of business at any time on the agent side of **aetnaseniorproducts.com**. Just go to **My Business** to get started.

Provider network update

Starting December 12, we will be sending select members a letter about a new provider opportunity available in their area. Click here to view a sample of this letter.

The Accountable Alliance, Inc. dba USA Senior Care Network is a nationwide provider network that has contracted

with specific hospitals to waive all or part of a patient's Medicare Part A deductible if admitted to a network hospital. Policyholders within the network hospital area now have the opportunity to choose a network hospital, which helps us keep future premium rates as low as possible.

Members can continue to go to the hospital of their choice without any changes to their coverage. This is just another option that we are offering when seeking providers (including doctors and hospitals) for their health care needs. They are not required to use this option and we will continue to pay all eligible benefits under their policy.

If a member would like to consider and possibly use this new option, they can go to the member secure side of **aetnaseniorproducts.com** and click the link to the **USA Senior Care Network** website to find out what hospitals in their area participate in this program.

Upcoming Events

Webinars

Date/Time	Webinar topic	Registration
December 1 at 10 a.m. CT	Prescription Drug Plan (PDP) referral program	Register



800 264.4000, option 3,1 (Sales)

Aetna Health and Life Insurance Company (AHLIC)
Aetna Life Insurance Company (ALIC)
American Continental Insurance Company (ACI)
Continental Life Insurance Company
of Brentwood, Tennessee (CLI)
© 2016 Aetna Inc.

For agent use only. Not for public use or distribution.