



## Aetna Senior Supplemental Insurance

### How it works: Lifetime maximum benefit

The **lifetime maximum benefit** is an important benefit that is available in several of our complementary health products, including: **Recovery Care, Home Care, Home Care Plus, Home Recovery Care, and Nursing Facility Care** products.

It can be a confusing topic, so we've created a video explaining how it works. (Note: This video is for agent use only.)

You can access the video on the agent side of **AetnaSeniorProducts.com** under **Training > Other training guides**.

[Watch training video](#)



### Authorization to discuss policy information

Did you know that in order for us to discuss policy information with someone other than the policyholder, we need an authorization form completed by the policyholder?

By completing and submitting the form, a policyholder can authorize someone on their behalf to discuss the topics below:

- Plan type, policy info, policy benefits, premium info & payment history
- Bank draft & billing information
- Claims information

- Correspondence

[Download authorization form](#)

## upcoming webinars

Want to attend a live webinar where you can chat with our sales experts?  
Here's our upcoming schedule:

**Webinar topic**

**Date and time**

**[Final Expense whole life insurance](#)**

**Monday, January 31 at 10 AM CT**

[View all upcoming live webinars](#)

Use the links below for quick access to our tools:

[View our plans](#) | [Aetna Quote & Enroll](#) | [Track your app](#)

\* Aetna Senior Supplemental Insurance includes products underwritten by: Accendo Insurance Company (ACC), part of the CVS Health® family of companies and Aetna affiliate; Aetna Health and Life Insurance Company (AHLIC); Aetna Health Insurance Company (AHIC), American Continental Insurance Company (ACI); Continental Life Insurance Company of Brentwood, Tennessee (CLI).

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